

# DIGITAL GOVERNMENT TRANSFORMATION PROJECT (DGTP) BUILDING A DIGITAL SOCIETY

## FREQUENTLY ASKED QUESTIONS

- 1 What is the Digital Government Transformation Project (DGTP)?**

DGTP is a government initiative to modernize public services in Sint Maarten using digital technology. It aims to make services more efficient, accessible and secure for everyone.
- 2 Why is digital transformation important for Sint Maarten?**

Digital transformation helps the government withstand natural disasters, make services quicker and easier to access, and improve overall public sector performance.
- 3 How will DGTP benefit residents and businesses?**

DGTP will simplify processes, speeding up service delivery and allowing online document submissions and payments. This will enhance public service quality and build trust in the government.
- 4 What are the main goals of DGTP?**

DGTP focuses on making services user-friendly, building a strong digital infrastructure, ensuring different government systems work together promoting open data, and creating digital IDs for secure access to services.
- 5 How will the project improve transparency and accountability?**

The DGTP promotes e-democracy tools that allow residents to access government data, participate in decision-making processes, and provide feedback. This transparency fosters greater accountability in government operations.
- 6 What types of public records will I be able to access online?**

Once the digital services are launched, you will be able to access various public records, including birth and death certificates, business licenses, and civil registry documents.
- 7 When will the digital services be available for use?**

The timeline is being finalized. Updates will be shared soon.