

DIGITAL GOVERNMENT TRANSFORMATION PROJECT (DGTP) BUILDING A DIGITAL SOCIETY

OVERVIEW

The Digital Government Transformation Project (DGTP) aims to make public services easier to access, faster, and more reliable for residents and businesses in Sint Maarten. It will use digital tools to improve how government services work, make them safer, and help them stay available during natural and other disasters.

GOALS



01 CREATING A TECH-SAVVY GOVERNMENT

building reliable digital systems that make government services more efficient.



02 IMPROVING PUBLIC SERVICES:

making services for residents and businesses easier to access.



03 UPDATING LAWS FOR A DIGITAL WORLD:

introducing modern laws and regulations to support new digital technologies.



04 HELPING RESIDENTS USE DIGITAL TOOLS:

educating and ensuring people have access to digital tools.

DGTP WILL PROVIDE

01

STRONG INFRASTRUCTURE: The government will use cloud services - online resources that provide storage, computing power, software, and infrastructure over the internet. It will also set up important cybersecurity protections through the Computer Security Incident Response Team.

02

FASTER AND EASIER ACCESS: Services like getting a business license or applying for permits will go digital, making things quicker and simpler.

03

DIGITAL GOVERNANCE: New laws will support online transactions, e-signatures and secure data sharing between government departments.

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BENEFITS TO RESIDENTS & BUSINESSES

01

EASIER PROCESSES: People won't need to visit different offices or submit the same documents multiple times.

02

BETTER SERVICE: Digital systems will make services faster, more accurate, and easier to access.

EXPECTED RESULTS



USER-CENTRIC SERVICES:

Public services will be designed to meet the needs of local people and businesses, making sure everyone can use them easily.



DIGITAL INFRASTRUCTURE:

The government will use cloud services where possible to make its systems stronger, more adaptable, and flexible.



INTEROPERABILITY:

Government data systems will work together smoothly, so citizens won't have to submit the same information multiple times.



DIGITAL ID AND E-SERVICES:

Citizens will have a single electronic ID (eID) for secure access to all government services in one place.