

Request for Bids

Non-Consulting Services

Employer: *National Recovery Program Bureau*

Project: *Digital Government Transformation Project (DGTP)*

Contract title: *Purchase of a secured cloud-based solution for monitoring security threats and responding to threats*

Country: *Sint Maarten*

Grant No.: *TF-B4218*

RFB No: *SX-NRPB-358231-NC-RFB*

Issued on: *May 13th, 2025*

1. The Government of Sint Maarten has received financing from the World Bank toward the cost of the Digital Government Transformation Project (DGTP) and intends to apply part of the proceeds toward payments under the contract for ***Purchase of a secured cloud-based solution for monitoring security threats and responding to threats.***
2. The *National Recovery Program Bureau (NRPB)* now invites sealed Bids from eligible Bidders for a contract *to implement a Security Operations Center (SOC) as a service to bolster the cybersecurity of the Government of Sint Maarten. The SOC shall be deployed as a service, i.e. it shall be a cloud-based, managed cybersecurity solution that provides the Government of Sint Maarten with continuous monitoring, threat detection and incident response in real time without requiring the Government to build and maintain an in-house SOC.*
3. Bidding will be conducted through international competitive procurement using a Request for Bids (RFB) as specified in the World Bank's "Procurement Regulations for IPF Borrowers – November 2020 edition ("Procurement Regulations") and is open to all eligible Bidders as defined in the Procurement Regulations.
4. Bids will be evaluated in accordance with the evaluation process set out in the bidding documents. A 30% weighting shall apply for Rated Criteria (including technical and non-price factors) and a 70% weighting shall apply for Bid cost.
5. Interested eligible Bidders may register to view and download the RFB in English via the link below:
<https://forms.office.com/Pages/ResponsePage.aspx?id=NiEIEbnYxUKO4LrO0sKj-yh7LIb-pypCvDnjKUoIbTtURFNNODBaNTg4T1RDUkdMT0RQU0YwNEU5Uy4u>
6. This tender follows an electronic submission procedure further elaborated in Section II. Bid Data Sheet (BDS) of the RFB. Encrypted/password protected Bids must be sent to tenders@nrpbxm.org on or before **17:00 Sint Maarten time (AST) on June 24th, 2025.**

Encryption keys/passwords for the Technical Part of the Bid must be sent to pool@bakertillycuracao.com on or before **17:00 Sint Maarten time (AST) on June 24th, 2025**. Late Bids will be rejected. Bids will be opened by MS Teams virtual meeting in the presence of the Bidders' designated representatives on **June 25th, 2025 at 10:00 AM Sint Maarten time (AST)**. Confirmation of Bid receipt and MS Teams link will be shared upon receipt of timely Bids. All envelopes marked "FINANCIAL PART" will remain unopened and will be held in safe custody of the Employer until the public opening of the Financial Bids.

7. All Bids must be accompanied by a **Bid-Securing Declaration**.
8. Documents that must be signed by an authorized representative should include language that digital copies of these documents will be treated as if they are originals. Original documents may be requested as part of the evaluation process and will be verified by the Employer before the signing of the contract.

DocuSign may be used for the submission of legal documents (such as the Bid Securing Declaration, Authorizations etc.) and for Contract signing.

Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful bidder's beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the bidding document.